

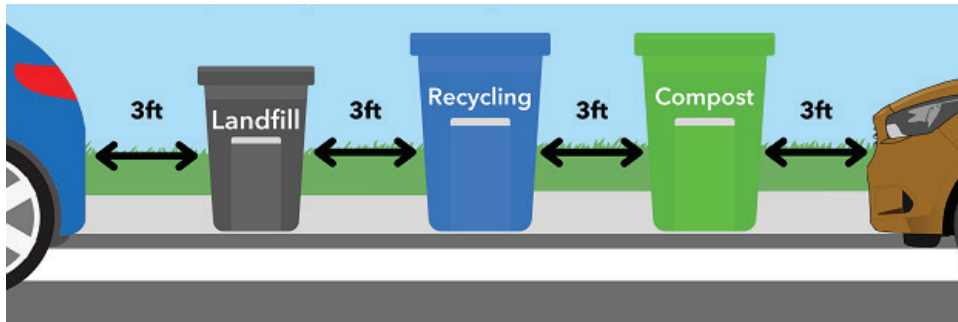
UPPER VALLEY DISPOSAL & RECYCLING RESIDENTIAL SERVICES GUIDE

WELCOME TO THE NEIGHBORHOOD

Upper Valley Disposal Services has been serving Northern Napa County for several decades. We provide innovative diversion technologies to prevent recyclables and organic material from going to the landfill. However, some of our recycling strategies may not be familiar to you and your family.

QUICK SERVICE TIPS: GET STARTED

- Place all carts at the curb the night before your service day. Carts must be three feet apart with handles facing away from the road.



- Don't overfill! Cart lids must close completely. Remove any weights, bungee cords or ropes that were used to secure the lids.
- If you have extra bags of trash to be collected or have refilled your cart and want it emptied, please call the office to have this collected. Additional fees will apply.
- We rent 3.5 yard "clean-up" helper and temporary debris boxes for big clean-ups or home remodeling projects.
- See inside for details on curbside bulky item and drop-off programs also included in your monthly rates.

BUNDLED SERVICES

Three cart services are included in the basic bundled package billed quarterly:

1. GARBAGE

Anything put in the gray cart is hauled to the landfill and is not sorted for recyclables.

2. RECYCLING

Recycle bottles, cans, plastics, paper, and cardboard in the blue recycling cart.

3. ORGANICS/COMPOST

Compost yard trimmings and kitchen scraps in the green cart. Organics are composted at a state-of-the-art facility turning it into a rich soil amendment.

ONLINE PAYMENTS

Pay your bill online or
sign up for autopay.

myaccount.wcicustomer.com

CONTACT US



OFFICE HOURS

By Phone

Monday - Friday

8:00 a.m. - 4:30 p.m.

Walk-in

Monday - Friday

9:00 a.m. - 3:00 p.m.



UPPER VALLEY

DISPOSAL • RECYCLING • COMPOST



OFFICE PHONE

Voice: 707-963-7988

Fax: 707-963-7641



OFFICE ADDRESS

1285 Whitehall Lane
St. Helena, CA 94574



WEBSITE

uvds.com

WHAT GOES INTO YOUR CARTS



GARBAGE

EVERYTHING IN GARBAGE GOES DIRECTLY TO LANDFILL

Gray container sizes available: 32, 64, or 96-gallon



PLASTIC BAGS, PET WASTE & DIAPERS



WRAPPERS & NON-RECYCLABLE PLASTIC



STYROFOAM™ & CUPS



NO RECYCLABLES



NO FOOD SCRAPS



NO HAZARDOUS WASTE



NO E-WASTE



NO FLUORESCENT
NO CFL BULBS



RECYCLE

CLEAN PAPER PRODUCTS, BOTTLES, CANS & CONTAINERS

Blue container size available: 64-gallon



GLASS BOTTLES, AND JARS



METAL CANS & CONTAINERS



PLASTIC BOTTLES, TUBS AND JUGS



MIXED PAPER, UNWAXED CARDBOARD, PAPERBOARD, PAPER CARTONS, ASEPTIC PACKAGING



NO COATED PAPER



NO STYROFOAM™



NO PLASTIC BAGS



NO E-WASTE



NO RIGID COMPOSTABLE PLASTICS



COMPOST

FOOD SCRAPS, FOOD-SOILED PAPER, PLANT TRIMMINGS

Green container size available: 64-gallon



FOOD SCRAPS & FOOD SOILED PAPER



PLANT TRIMMINGS



Only BPI certified bags are allowed.



NO DIRT OR ROCK



NO GLASS



NO RIGID COMPOSTABLE PLASTICS



NO PAINTED TREATED WOOD



NO DIAPERS
NO PET WASTE
NO HUMAN WASTE

COMPOST: IT'S THE LAW

California is experiencing the effects of a climate crisis. Scientists tell us that greenhouse gases released by human activities, like landfilling food, paper products and yard waste, cause climate change. To address this, California's Short Lived Climate Pollutants law SB 1383 went into effect January 1, 2022. Residents and businesses (including public entities) are required to keep organic materials out of the landfill and can receive fines if they do not comply. The good news is that by actively participating in UVDS' compost service, you are doing your part. Learn more about recycling laws at uvds.com.



DEBRIS BOX RENTALS

We offer temporary debris boxes for large amounts of waste, construction & demolition, green waste, and recyclables. Call our office at 707-963-7988 to get a quote.



BULKY ITEM COLLECTION

Take advantage of the UVDS Bulky Item Collection Program available to you twice a year. Must be scheduled in advance. Give us a call at (707) 963-7988.

2 TIMES PER YEAR {

	+		+		+	
2 Bulky Items		2 Appliances If Freon is not removed, then only 1 appliance is allowed.		5 E-waste Items		1 Battery Container Container available upon request.

HAZARDOUS WASTES

Hazardous wastes such as batteries, vaping devices, automotive fluids, used cooking oil, paint products, fertilizers, cleaners, and fluorescent lamps/tubes **CANNOT** be placed in bins or carts.

Upper Valley Waste Management Agency sponsors twice yearly hazardous waste collection events. Typically events are held in the spring in St. Helena and the fall in Calistoga. These events are free for residents.

For more information email upvalleyrecycles@countyofnapa.org or call 707-259-8330.



MOTOR OIL/FILTERS

UVDS collects used motor oil and filters by appointment. Give us a call at (707) 963-7988 to schedule your appointment before your next service day.



DOCUMENT SHREDDING & E-WASTE EVENTS

Three times per year UVDS hosts drop-off events for paper document shredding and e-waste. Check uvds.com for dates and times.



CONTACT INFORMATION & RESOURCES



UPPER VALLEY DISPOSAL • RECYCLING • COMPOST

Providing curbside recycling, organics, and landfill collection service in Northern Napa County.

WEBSITE uvds.com

OFFICE PHONE Voice: 707-963-7988
Fax: 707-963-7641

OFFICE ADDRESS 1285 Whitehall Lane
St. Helena, CA 94574

OFFICE HOURS By Phone
Monday - Friday
8:00 a.m. - 4:30 p.m.

Walk-in
Monday - Friday
9:00 a.m. - 3:00 p.m.

HOLIDAY SCHEDULE

The only days we do not offer residential or commercial collection service are:

- Thanksgiving Day
- Christmas Day
- New Years Day
- Independence Day

If these holidays fall on regular service day, collection will be one day later through Saturday.

Our offices are closed on the following holidays:

- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day



CLOVER FLAT RESOURCE RECOVERY PARK

Resource Recovery Park providing drop off landfill and recycling service. A renewable energy provider.

WEBSITE uvds.com/clover

OFFICE PHONE 707-963-7988

OFFICE ADDRESS 4380 Silverado Trail, N.
Calistoga, CA 94515

OFFICE HOURS General Public Disposal
& Recycling
Tuesday - Saturday
9:00 a.m. - 4:00 p.m.
Sunday
9:00 a.m. - 3:00 p.m.
CLOSED MONDAY

CURRENT SERVICES

- Clean green yard debris, stumps & timber
- Dirt, concrete, non-friable asbestos
- General non hazardous waste disposal
- Collection point for pressure treated wood waste
- CRV Buyback
- Recycling Drop-off
- Motor oil, cooking oil, shredding drop off
- Sharps drop off
- CFL bulbs & tubes, battery recycling
- Paint Care products
- Paint recycling

HOLIDAY SCHEDULE

- **Open** 8:00 a.m. - 12:00 p.m. on Christmas Eve and New Year's Eve ONLY
- **Closed** Independence Day, Easter Day, Thanksgiving Day, Christmas Day, New Year's Day, and all Monday holidays.

STAY INFORMED

Keep up with the latest UVDS news by visiting our website at uvds.com and following us on social media!



@uppervalleydisposalrecycling



@uppervalleydisposal

UPDATE YOUR ACCOUNT INFORMATION

We can no longer accept requests on paper bills to make account changes.

Please email us at customerservice4060@wasteconnections.com. We use both phone and email reminders so it is important to have this information up to date. Only authorized individuals may inquire or make changes to an account.