## **UPPER VALLEY DISPOSAL & RECYCLING**

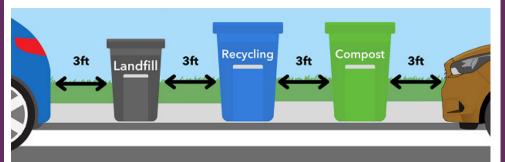
# RESIDENTIAL SERVICES GUIDE

# WELCOME TO THE NEIGHBORHOOD

As a family owned and operated resource hauler, Upper Valley Disposal & Recycling has been serving Northern Napa County for several decades. We provide innovative diversion technologies to prevent recyclables and organic material from going to the landfill. However, some of our recycling strategies may not be familiar to you and your family.

## QUICK SERVICE TIPS: GET STARTED





- Don't overfill! Cart lids must close completely. Remove any weights, bungee cords or ropes that were used to secure the lids.
- If you have extra bags of trash to be collected or have refilled your cart and want it emptied, please call the office to have this collected. Additional fees will apply.
- We rent 3.5 yard "clean-up" helper and temporary debris boxes for big clean-ups or home remodeling projects.
- See inside for details on curbside bulky item and drop-off programs also included in your monthly rates.

# **BUNDLED SERVICES**

Three cart services are included in the basic bundled package for one monthly rate billed quarterly:

#### 1. GARBAGE

Anything put in the gray cart is hauled to the landfill and is not sorted for recyclables.

#### 2. RECYCLING

Recycle bottles, cans, plastics, paper, and cardboard in the blue recycling cart.

## 3. ORGANICS/COMPOST

Compost yard trimmings and kitchen scraps in the green cart. Organics are composted at a state-of-the-art facility turning it into a rich soil amendment.

# **ONLINE BILL PAY**

Pay your bill online or sign up for autopay.

uvds.com

# CONTACT US \_\_\_\_



#### OFFICE HOURS

By Phone Monday - Friday 8:00 a.m. - 4:30 p.m.

Walk-in Monday - Friday 9:00 a.m. - 3:00 p.m.





# OFFICE PHONE

Voice: 707-963-7988 Fax: 707-963-7641



OFFICE ADDRESS 1285 Whitehall Lane St. Helena, CA 94574



WEBSITE uvds.com

# WHAT GOES INTO YOUR CARTS



**EVERYTHING IN GARBAGE GOES DIRECTLY TO LANDFILL** 

Gray container sizes available: 32, 64, or 96-gallon







WRAPPERS & NON-RECYCLABLE PLASTIC



STYROFOAMTM & CUPS



NO RECYCLABLES



NO FOOD SCRAPS



**NO HAZARDOUS WASTE** 



NO E-WASTE



NO FLUORESCENT NO CFL BULBS



CLEAN PAPER PRODUCTS, **BOTTLES, CANS & CONTÁINERS** 

Blue container size available: 64-gallon



GLASS BOTTLES, **AND JARS** 



METAL CANS & **CONTAINERS** 



PLASTIC BOTTLES, TUBS AND JUGS



MIXED PAPER, UNWAXED CARDBOARD, PAPER CARTONS, ASEPTIC PACKAGING



NO COATED PAPER



NO STYROFOAM™



**NO PLASTIC BAGS** 



NO E-WASTE



NO RIGID COMPOSTABLE **PLASTICS** 

# COMPOST

FOOD SCRAPS, FOOD-SOILED PAPER, PLANT TRIMMINGS

Green container size available: 64-gallon



**FOOD SCRAPS & FOOD SOILED PAPER** 



PLANT TRIMMINGS



Only BPI certified plástic bags are allowed.





NO RIGID **COMPOSTABLE** 



**PLASTICS** 



NO PAINTED TREATED WOOD



**NO DIAPERS** NO PET WASTE **NO HUMAN WASTE** 

# COMPOST: IT'S THE LAW

California is experiencing the effects of a climate crisis. Scientists tell us that greenhouse gases released by human activities, like landfilling food, paper products and yard waste, cause climate change. To address this, California's Short Lived Climate Pollutants law SB 1383 went into effect January 1,



2022. Residents and businesses (including public entities) are required to keep organic materials out of the landfill and can receive fines if they do not comply. The good news is that by actively participating in UVD&R's compost service, you are doing your part. Learn more about recycling laws at uvds.com.

## DEBRIS BOX RENTALS

We offer temporary debris boxes for large amounts of waste, construction & demolition, green waste, and recyclables.
Call our office at 707-963-7988 to get a quote.

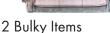


## BULKY ITEM COLLECTION .

Take advantage of the UVDS Bulky Item Collection Program available to you twice a year. Must be scheduled in advance. Give us a call at (707) 963-7988.









2 Appliances
If Freon is not removed,
then only 1 appliance is allowed.





5 E-waste Items

# **HAZARDOUS WASTES** -

Hazardous wastes such as batteries, vaping devices, automotive fluids, used cooking oil, paint products, fertilizers, cleaners, and fluorescent lamps/tubes CANNOT be placed in bins or carts.

Upper Valley Waste Management Agency sponsors twice yearly hazardous waste collection events. Typically events are held in the spring in St. Helena and the fall in Calistoga. These events are free for residents.

For more information email <u>upvalleyrecycles@countyofnapa.org</u> or call 707-259-8330.



# MOTOR OIL/FILTERS —

UVD&R collects used motor oil and filters by appointment. Give us a call at (707) 963-7988 to schedule your appointment before your next service day.



## DOCUMENT SHREDDING & E-WASTE EVENTS **.**

Three times per year UVD&R hosts drop-off events for paper document shredding and e-waste. Check uvds.com for dates and times.



# CONTACT INFORMATION & RESOURCES



# UPPER VALLEY

**DISPOSAL • RECYCLING • COMPOST** 

Providing curbside recycling, organics, and landfill collection service in Northern Napa County.

WEBSITE <u>uvds.com</u>

**OFFICE PHONE** Voice: 707-963-7988

Fax: 707-963-7641

**OFFICE ADDRESS** 1285 Whitehall Lane

St. Helena, CA 94574

OFFICE HOURS By Phone

Monday - Friday 8:00 a.m. - 4:30 p.m.

Walk-in

Monday - Friday 9:00 a.m. - 3:00 p.m.

### **HOLIDAY SCHEDULE**

The only days we do not offer residential or commercial collection service are:

- Thanksgiving Day
- Christmas Day
- New Years Day
- Independence Day

If these holidays fall on regular service day, collection will be one day later through Saturday.

Our offices are closed on the following holidays:

- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day



Resource Recovery Park providing drop off landfill and recycling service. A renewable energy provider.

WEBSITE <u>uvds.com/clover</u>

**OFFICE PHONE** Voice: 707-963-7988

**OFFICE ADDRESS** 4380 Silverado Trail, N.

Calistoga, CA 94515

OFFICE HOURS General Public Disposal

& Recycling

Tuesday - Saturday 9:00 a.m. - 4:00 p.m.

Sunday

9:00 a.m. - 3:00 p.m. CLOSED MONDAY

### **CURRENT SERVICES**

- Clean green yard debris, stumps & timber
- Dirt, concrete, non-friable asbestos
- General non hazardous waste disposal
- Collection point for pressure treated wood waste
- CRV Buyback
- Recycling Drop-off
- Motor oil, cooking oil, shredding drop off
- Sharps drop off
- CFL bulbs & tubes, battery recycling
- Paint Care products
- Paint recycling

#### **HOLIDAY SCHEDULE**

- Open 8:00 a.m. 12:00 p.m. on Christmas Eve and New Year's Eve ONLY
- Closed Independence Day, Easter Day, Thanksgiving Day, Christmas Day, New Year's Day, and all Monday holidays.

## STAY INFORMED

Keep up with the latest UVDS news by visiting our website frequently and following us on social media! uvds.com



@uppervalleydisposalrecycling



@uppervalleydisposal

#### UPDATE YOUR ACCOUNT INFORMATION

We can no longer accept requests on paper bills to make account changes. Please visit our website at uvds.com and look under the SUPPORT heading to find the CONTACT US form. We use both phone and email reminders so it is important to have this information up to date. Only authorized individuals may inquire or make changes to an account.