



HOW TO READ YOUR BILL

The redesigned Upper Valley Disposal bill has several new features to help you better understand your services.



Pay online or sign up for auto-pay at www.uvds.com.



Send a check including the remittance section on the bottom of the bill.



Call us to make a payment over the phone between the hours of 8:00am and 4:30pm at (707) 963-7988.

Please visit our website for this information in Spanish. *Visite nuestro sitio web para obtener esta información en español.*

UPPER VALLEY DISPOSAL SERVICE RESIDENTIAL BILL EXAMPLE

EASY TO READ CONTACT INFORMATION

Information about your services and resources on how to recycle more and save money are available online.

SPECIAL MESSAGES


Space has been added for important messages including advice on how to recycle more and save on your bill, new recycling programs, updates on achieving state and local recycling goals, and more.

CURRENT BALANCE

Current balance and past dues balance record.

REMITTANCE SECTION

Include this lower portion with your payment. *Did you know you can pay your bills online by credit card and opt out of receiving paper bills? You can even sign up to have your bill automatically paid quarterly!*



UPPER VALLEY DISPOSAL SERVICE
P.O. BOX 382, ST. HELENA, CA 94574
PHONE: 707-963-7988 • FAX: 707-963-7641
www.uvds.com



RESIDENTIAL SERVICE STATEMENT

Service Period: OCT, NOV, DEC
Service Address: 123 RECYCLEMORE STREET
Account Number: 01-1234567-1
Bill Date: September 30, 2021
Previous Balance: \$117.86
Payments/Credits: -\$117.86
Balance Forward: \$0.00
Current Charges: \$143.86
Amount Due: **\$143.86**
Payment Due Date: October 25, 2021

IMPORTANT INFORMATION	DATE	DESCRIPTION	QTY / RATE	AMOUNT	BALANCE
Pay your bill online at www.uvds.com . Your online access code is: 1234567. Our tax ID is 94-167198.		Prior Balance			
	7/23/2021	Payment-Thank you			
	10/1/2021	32G ROADSIDE GARBAGE	1	32.62	97.86
	10/1/2021	96G RECYCLING	1	0.00	0.00
	10/1/2021	96G ORGANICS/COMPOST	1	0.00	0.00
	10/1/2021	96G ADD'L RECYCLE CART	1	10.00	10.00
	10/1/2021	96G ADD'L ORGANICS/CMPOST	1	10.00	10.00
	3/24/2021	PICK UP EXTRA BAG	1	11.00	11.00
	9/2/2021	DRESSER, MATTRESS	2	0.00	0.00
	9/2/2021	TV, MONITOR, LAPTOP, PRINTER, PHONE	5	0.00	0.00
	9/2/2021	REFRIGERATOR NO FREON, DRYER	2	0.00	0.00
	9/2/2021	DESK	1	15.00	15.00
SUB TOTAL					\$143.86

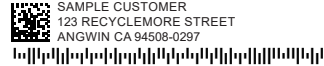
CURRENT	30 DAYS	60 DAYS	90+ DAYS	TOTAL BALANCE
143.86	0.00	0.00	0.00	\$143.86

PLEASE RETURN PORTION WITH PAYMENT. DO NOT ATTACH CHECK TO STUB.

UPPER VALLEY DISPOSAL SERVICE
PO BOX 382
ST HELENA CA 94574

624 1 AV 0.389 3/156 001278 0001:0002
SAMPLE CUSTOMER
123 RECYCLEMORE STREET
ANGWIN CA 94508-0297



Make checks payable to Upper Valley Disposal Service. Do not mail cash.

Payment Due Date: October 25, 2021
Account Number: 01-1234567-1
Pay This Amount: **\$143.86**

Please pay full balance to avoid service interruption.

Amount Enclosed: \$ _____

SERVICE ADDRESS: 123 RECYCLEMORE STREET

UPPER VALLEY DISPOSAL SERVICE
P.O. BOX 45091
SAN FRANCISCO, CA 94145-0091

CUSTOMER SERVICES STATEMENT

Customer statement information shows your payments, balances, and due dates.

LIST OF BUNDLED SERVICES

Three cart services are included in the basic bundled package for one monthly rate billed quarterly:

- 1. Garbage Cart:** Anything put in the gray cart is hauled to the landfill and is not sorted for recyclables.
- 2. Recycling Cart:** Recycle bottles, cans, plastics, paper, and cardboard in the blue recycling cart.
- 3. Organics/Compost:** Compost yard trimmings and kitchen scraps in the green cart. The organic resource is composted at a state-of-the-art facility turning it into a rich soil amendment.

LIST OF ADDITIONAL SERVICES

Services may be free or at an additional cost. Examples include bulky item pickups, or additional recycling or organics carts.

TOTAL BALANCE DUE

Listed in several locations.

BACK OF BILL

Please see the back of back of your bill for important terms and conditions.

1. Collection Rules
2. Missed collections
3. Extra Bags
4. Bulky Item Collection
5. Services Changes
6. Service Cancellation/Billing Changes

PLEASE NOTE: This is a sample of a statement and may not reflect services you currently have. If you subscribe to all services offered, it may look similar to this.



Visit our website to find out more information on all of these services, programs and payment options.
www.uvds.com

QUARTERLY STATEMENTS

Your statement is sent quarterly and is based on 3 months of service billed in advance. This monthly service rate is based on the size of your garbage (gray or in some cases brown trash carts).

Quarterly Statement Periods

1. January 1 through March 31
2. April 1 through June 30
3. July 1 through September 30
4. October 1 through December 31

Take advantage of all the services that you pay for as part of your monthly service rate!

WEEKLY COLLECTION SERVICES

Weekly collection of organics/compost (green cart), recycling (blue cart), and garbage (gray or brown cart).

Remember to include food waste in with your green waste in the compost cart!



COMPOST

RECYCLING

GARBAGE

BULKY ITEM COLLECTION

Bulky item collection **twice per year!** Must be scheduled in advance. Call us to schedule at (707) 963-7988.



2 Bulky Items



2 Appliances
If Freon is not removed, then only 1 appliance is allowed.



5 E-waste Items

USED MOTOR OIL & FILTERS

Used motor oil and filter collection. Must be scheduled in advance. Call us to schedule at (707) 963-7988.



DOCUMENT SHREDDING & E-WASTE

Drop-off events for e-waste and paper document shredding three times per year. Check www.uvds.com for dates and times.



FREE COMPOST

Free Compost Give Away! Check www.uvds.com for dates and times.



FOUR WAYS TO SAVE MONEY!

The less garbage you make, the smaller size garbage cart you will need and you will pay less and still get all the services listed above!

Always recycle clean bottles, cans, paper and cardboard in the blue cart instead of the garbage.

Always put green waste and all food scraps in the green cart instead of the garbage.

Save time and paper! Pay your bills online and opt for paperless statements. You also have the option to have the bill paid automatically every quarter.

**REDUCE
REUSE
RECYCLE**